Next Generation Outreach: Digital Newsrooms

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Communication strategy and services for public sector and infrastructure clients since 1974.

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"Clients who make everyday life possible – helping the public travel, bringing food to the table or those making sure the lights come on and the water flows, make Hahn Public their home for communication and marketing services. Our passion is serving those who serve the public."

- Jeff Hahn, Principal

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Change minds and influence outcomes.

Communication strategies for business, infrastructure and public initiatives.



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Media Trends Digital Newsroom Strategy Examples Tips



Leveraged, Pressured Media Biz Models

TRIBUNE PUBLISHING ANNOUNCES CORPORATE REBRANDING, CHANGES NAME TO TRONC

🕓 Jun 02, 2016

Rebranding with Content Curation and Visualization Focus to Benefit 60 Million Digital Users

tronc to Begin Trading on Nasdaq on June 20

CHICAGO--(BUSINESS WIRE)-- Tribune Publishing Co. (NYSE:TPUB) today announced that the Company will change its name to tronc, Inc., a content curation and monetization company focused on creating and distributing premium, verified content across all channels. tronc, or tribune online content, captures the essence of the Company's mission. tronc pools the Company's leading media brands and leverages innovative technology to deliver personalized and interactive experiences to its 60 million monthly users. The name change will become effective on June 20, 2016.

The Company also announced that it will be transferring its stock exchange listing from the New York Stock Exchange ("NYSE") to The Nasdaq Global Select Market ("Nasdaq"). tronc expects its common stock to begin trading as a Nasdaq-listed security under the new ticker symbol "TRNC" on June 20.

Chairman Michael Ferro said, "Our industry requires an innovative approach and a fundamentally different way of operating. Our transformation strategy – which has attracted over \$114 million in growth capital – is focused on leveraging artificial intelligence and machine learning to improve the user experience and better monetize our world-class content in order to deliver personalized content to our 60 million monthly users and drive value for all of our stakeholders. Our rebranding to tronc represents the manner in which we will pool our technology and content resources to execute on our strategy."





WordSmith & Local Labs &...

"...generates human sounding narratives from data..."

al AUTOMATED		Wordsmith Platform~	Solutions 🗸	Wordsmith for Marketing	About - Careers	Contact		
		Introd	lucing					
		Words	mith	™ן				
A platform for automated, personalized writing.								
1.6%	1.4%	1.8%	2.1%	1.6%				
Dealer Report for H Rochester, New York	September 2013 Ionda Owners		lovember 201.	3 December 2013				
ut of the 440 Honda owners in Roches is MA 1339 (10% off oil change) which is sent to 150 owners. These coupon of ught in for oil changes, 20 for general e gone up based on coupon campaign • 150 Hondas were brought in for • 21% of dealers saw a drop from • The average loyalty score for Ho • Last January HM cos	ster, 300 received coupons 1 was distributed to 210 ow ampaigns directly resulted maintenance and 10 for ne 18: 2,1% in November and	w boowners bringing their ca w brakes. This is the second 1.6% in December.	ars in for service, straight month s	ion coupon ase) which with 50 ervice rates				

"90% of news will be computer generated by 2025."

Kristian Hammond, Chief Technology Officer, Automated Insights

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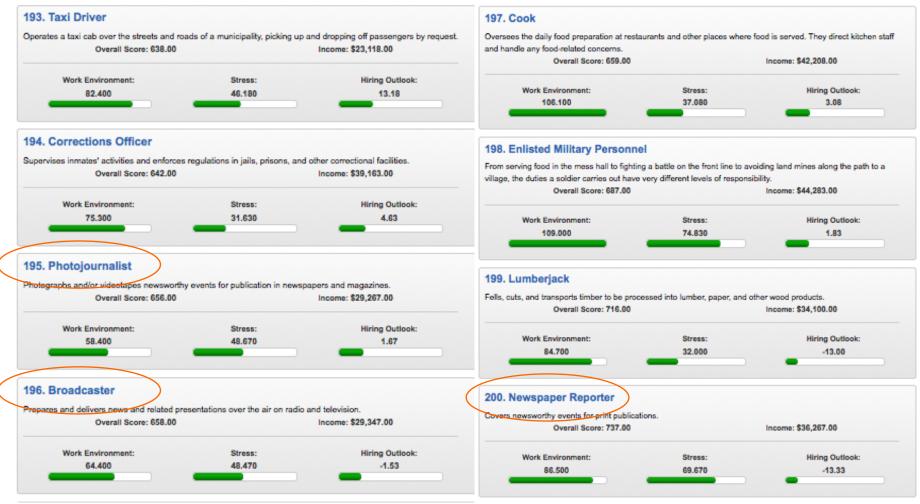
Syndication

CNN's Newsource provides content to ~800 stations with intro script. ABC, CBS, Fox and NBC have ~200 affiliates.





De-skilled, Disgruntled Journalists



Source: CareerCast.com 2015 Jobs Rated Report

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Investigative Journalism

Comforting the afflicted and afflicting the comfortable...







Ambush Reporting





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Thanks for sharing your first draft. Below are a few thoughts to ensure something inaccurate doesn't get published.

Hope this helps. -WMT

The Corporate Daddy

Walmart, Starbucks, and the Fight Against Inequality

JUNE 19, 2014

Timothy Egan

For some time now, Republicans in Congress have given up the pretense of doing anything to improve the lot of most Americans. Raising the minimum wage? They won't even allow a vote to happen. Cleaner air for all? They may partially shut down the government in a coming fight on behalf of major polluters. Add to that the continuing obstruction of student loan relief efforts, and numerous attempts to defund health care, and you have a party actively working to make life miserable for millions Yay!

So, our nation turns to Starbucks. And Walmart, In the present moment, both of those global corporate monoliths are poised to do more to affect the huge chasm between the rich and everybody else than anything that's likely to come out of John Boehner's House of Representatives.

As long as the Supreme Court says that corporations are citizens, they may as well act like them. Starbucks is trying to be dutiful - in its own prickly, often self-righteous, spin-heavy way - while Walmart is a net & We are the largest tax payer drain on taxpavers, forcing employees into public assistance with its poverty-wage structure.

"In the last few years, we have seen the fracturing of the American dream," said the Starbucks chief executive, Howard Schultz, in announcing a company plan to reimburse the cost of college tuition for employees. "The question for all of us is, should we accept that, or should job at Walmart. Here is one story: we try to do something about it?"

It's a sad day when we have to look to corporations for education, health care and basic ways to boost the middle class. Most advanced health care and basic ways to boost the middle class. Most advanced nations do those things for their people. We used to - witness the G.I. Bill, Did you know? which has do the shired more than which helped millions of returning soldiers get a lift to a better life but you go to war against the income gap with the system you have, and ours is currently broken. By default, we have no choice but to lean on our corporate overlords.

in America. Can we see your math?

We see more associates move off of public assistance as a result of their http://bit.ly/im34pog

42,000 veterans this year.



"The truth is that one-liners and symbolic visuals are what get on the air..."

Daniel Hallin, PhD. University of California San Diego





Sound Bite Science

Hallin's (1991) vs. Hahn's (2015) Sound Bite Study						
Hallin						
25 political candidate video tapes and a stopwatch						
Hahn Public						
Three Texas Newspapers A1 story, first quote 2012 to 2014		Houston Chronicle	Dallas Morning News	Austin American Statesman		
	Quotes Examined	937	939	935	2,811	
	Avg. print quote word count	25.63	23.59	25.51	24.91	
	Sound bite length in seconds	9.21	8.48	9.16	8.95 seconds	

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Media Trends Digital Newsroom Strategy Examples Tips





Brand Journalism – Overview

Companies are hiring journalists to fill a void that has been created by the decline of traditional media outlets.

In 1980, the ratio of PR professionals to journalists in the United States was 1.2 to 1. By 2010, three decades later, there were four PR professionals for every journalist in the U.S.

– Hubspot, 2015

Brand Journalism – Context

- 1. Media and marketing are converging; brands are launching publishing operations.
- 2. Brands are built on stories that show and engage rather than push or proclaim, told with a journalist's eye, combined with amplification and distribution.
- 3. Trust with stakeholders is built through credible, honest content.
- 4. Custom content is 92 percent more effective than traditional TV advertising at increasing awareness and 168 percent more powerful at driving preference (Cision, 2016).
- 5. Brand journalism works for more than awareness. It influences people to make [*purchasing*] decisions.



Brand Journalism – Objectives

Objective	Things You Do	Things You Don't Worry About	Examples
Brand Awareness	Get people to know about your organization	Generating sales <i>directly</i> from articles	GE, IBM
Industry News	You write about your own company and your industry to supplement the work of mainstream media	Pitching every story opportunity to press	Intel, Microsoft, McDonald's
Create & Sponsor	Establish your company as a thought leader	Tight integration with home website	Adobe's CMO.com, Cisco's "The Network
Lead Generation	Create "middle-weight" content capable of generating leads	Highest volume story churn	Hubspot



Media Trends Digital Newsroom Approach Examples Tips





Brand Awareness – GE Reports

GE REPORTS

INNOVATION - PERSPECTIVES -

ES - PERFORMANCE

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Ultra Super Critical: These Badass Machines Help Make 30 Percent Of The World's Power



Audience: customers, prospects, employees, business partners, tech enthusiasts, investors.

Storytelling workshops as the content production hub.

Digital News Room Features

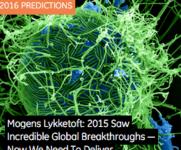
Metrics:

Traffic

Outside media links to GE produced stories

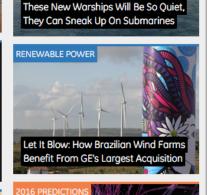
Heavy multi-media





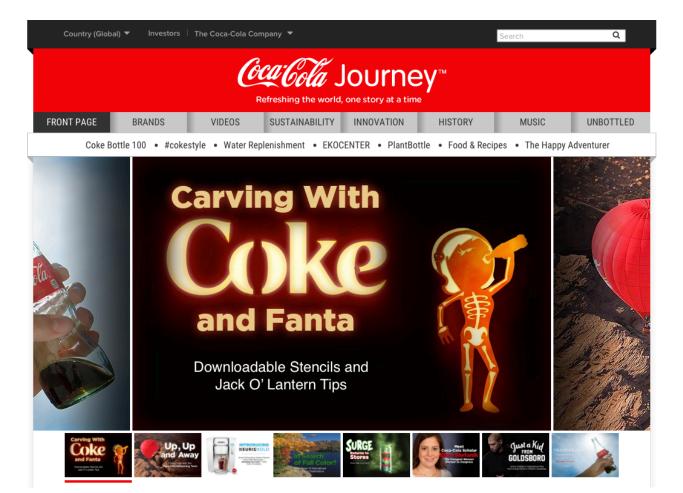






ROYAL NAVY

Brand Awareness – Coca Cola



Approach

Promotes "Happiness" as a thematic notion, linking your life to having a Coke.

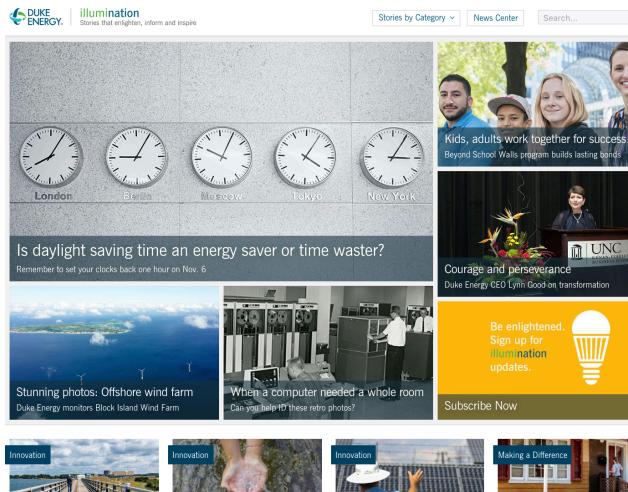
2013 Metrics:

1,200 articles published 13.1 million visitors* (exceeded goal by 2+ million; gets more traffic than most traditional media outlets' sites) 4:40 spent per article by users (their most important metric) 10%+ repeat visits

Digital News Room Features

Assigns an Expressions of Interest (EOI) score to each piece of content, a quantitative value based on referrals from social networks, shares, SEO traffic, and total visitors for an individual story.

Brand Awareness – Duke Energy



A rare look inside Cowans Ford dam

n From thin air, clean drinking water

Building a smarter energy grid

The \$10 technology your home needs

Approach

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Audience: customers, employees (current and prospective), journalists

Focused on branding, supplemented with customer tips, updated often.

Digital News Room Features

"Stories about people, innovations, and community and environmental issues."

"Advice on how to save energy and money, insight into new trends and give them a behindthe-scenes view of the people who keep the lights on at the nation's largest utility."

Industry News – MD Anderson

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MDAnderson

Study reveals potential therapy targets for triple-negative...

January 11, 2016

In cancer, cell signaling pathways are the critical chain of events that can either quash or quicken disease progression. A...

Read More →

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Sugar in Western diets increases risk for breast

The high amounts of dietary sugar in the typical Western

diet may increase the risk of breast cancer and metastasis



Lymphoma/Myeloma symposium for patients and caregivers set...

Patients with lymphoma or myeloma and their caregivers will have access to leading experts in this field of cancer during an...



cancer...



Built to be a one-stopshop for print and broadcast journalists to take easily accessible content and turn it into their own stories.

Digital News Room Features

"ReadyCam TV Studio" is offered to media, so it's easy to package a broadcast segment without ever leaving the news station.

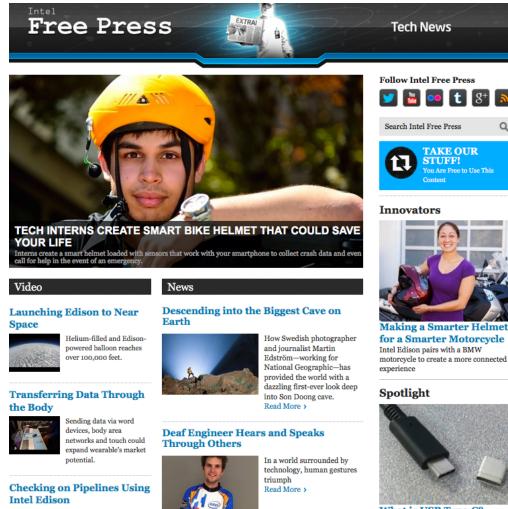
Style Guide with preferred MD Anderson style/reference to push brand awareness.

In-house publication and blog guide.

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mwMDAndemon © DIRECTIONS CALL & SETTINGS

Industry News – Intel Free Press



Thunderbolt 3 and USB Type-C: the 40

Before 'No Wires' Will Be

Read More >

Single Wire...And It's Fast!

Gbps Dynamic Duo

THUNDERBOLT



Latest Tweets

Approach

Goal is to cover stories that aren't being covered elsewhere and persuade mainstream outlets to pick the stories up for themselves.

Audience = other journalists

Digital News Room Features

Three-person operation

Metrics: Traffic, story pickups

Publishes 3-4 articles per week to provide behindthe-scenes context

Lots of original photos

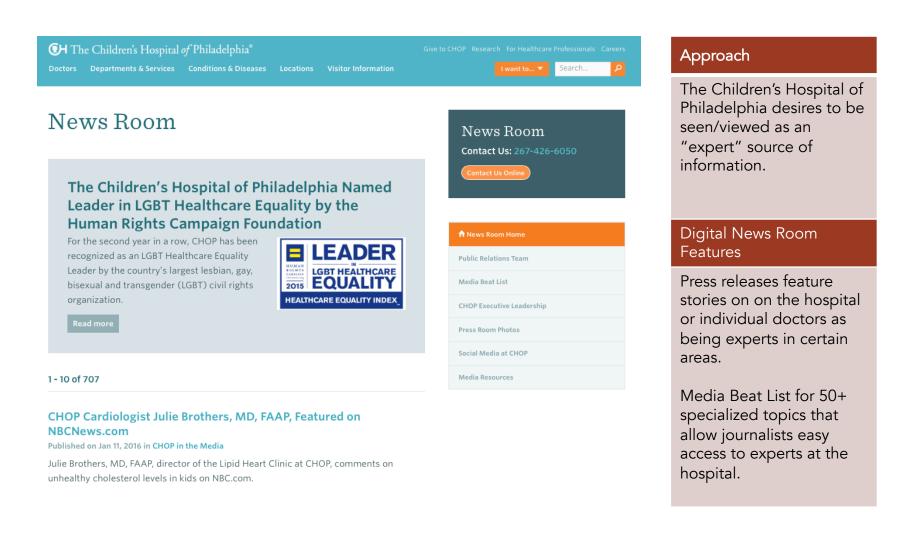


A pipeline monitoring technology model using chips, toy firetrucks and drones.

Smart Helmet is a Black Box for Your Brain

Interne at Oreason State

Thought Leader – Children's Hospital of Philadelphia

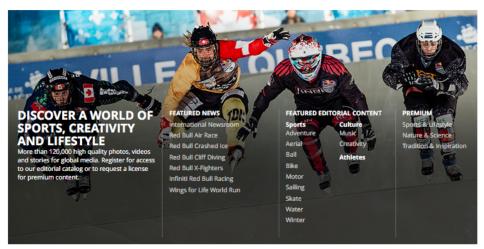


Thought Leader – Red Bull



Show All Media

HIGHLIGHTS | NEWS | SPORTS | CULTURE | CREATIVITY | ATHLETES





1 HOUR AGO THE POWER OF LOEB

The Dakar freshman is already back on the start line this morning in Belén, Argentina, after he and his co-driver crashed at the end of the 8th stage yesterday. Read Full Story

Media Type: Story



4 HOURS AGO

FEMALE PILOT TO MAKE HISTORY AS SHE JOINS THE CHALLENGER CUP FOR THE 2016 RED BULL AIR RACE SEASON

French aerobatic champion Mélanie Astles is writing history as she

becomes the first female pilot to join the Red Bull Air Race's Challenger Cup.



17 HOURS AGO STAGE WIN FOR AL-ATTIYAH, LOEB CRASHES

Nasser Al Attiyah has brought an end to the Peugeot domination of this 38th Dakar. At the end of the stage, the leading Mini triumphed ahead of the two Peugeots driven by Carlos

Sainz, 12 seconds behind, and Stéphane Peterhansel, 31 seconds behind. As for Sébastien Loeb, having difficulty in the dunes, he made a wrong move towards

Approach

Red Bull products appear very little, if at all.

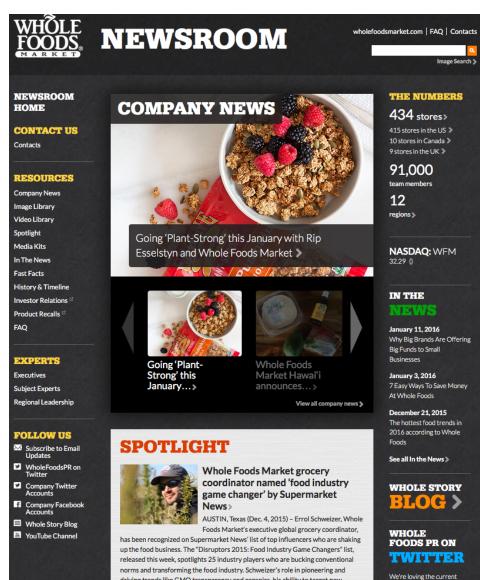
Establishes the larger brand narrative as Red Bull does, then fills it with localized and personalized stories for key audiences.

Digital News Room Features

Requires users create an account to access full articles, videos and images.

In addition to organizing their site by content type, also organizes their site by topic.

Thought Leader – Whole Foods



driving trends like GMO transparency and organics, his ability to target new

Approach

WFM desires to be seen/viewed as an "expert" source of information.

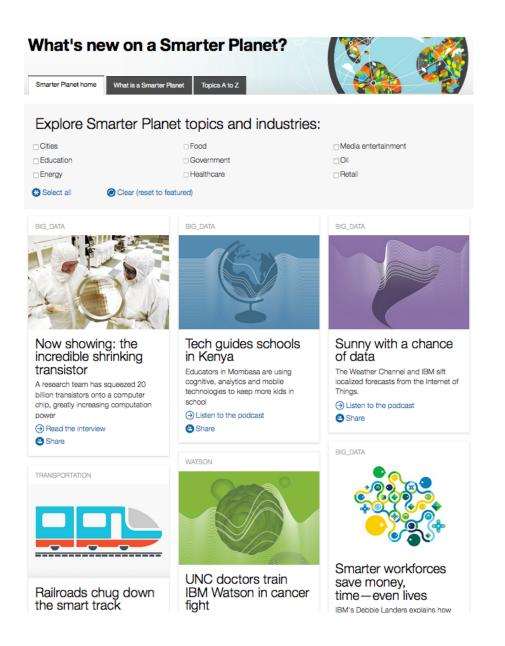
WFM attributes a 10 percent increase in net sales, (2013-2014) to digital content.

Digital News Room Features

Analytics used are focused on sharing/engagement:

- Subscribers
- Views
- Shares
- Likes

Thought Leader – IBM



Approach

Main goal is the present IBM's ideas about how to make the world work better.

Primary blogs...

- -- A Smarter Planet
- -- IBM Research
- -- CitizenIBM

...tell stories and present points of view on societal, industry and business transformation.

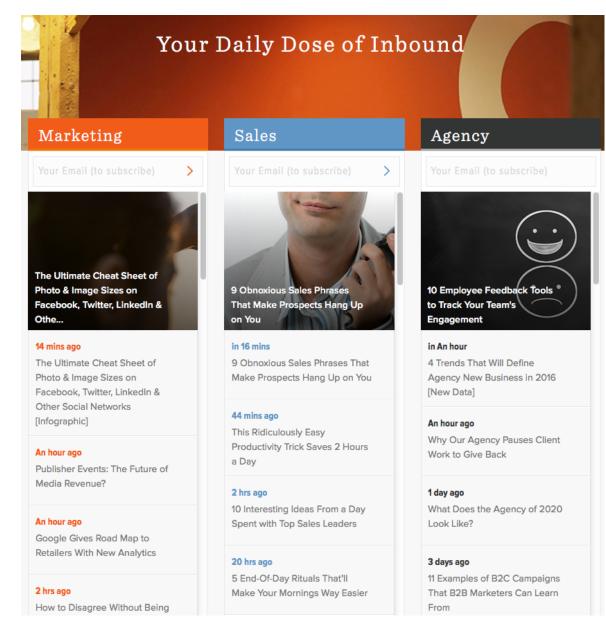
Digital News Room Features

IBM writers publish posts as well as executives.

Content from academic, business and governmental leaders is also curated.

Goal is to connect with smaller, more engaged audiences.

Lead Generation – Hubspot



Approach

Uses compelling content to draw customers toward the brand.

Blog posts contain a callto-action for an offer put behind registration gates.

Audience = marketing practitioners, sales, resellers, CMO's.

Digital News Room Features

Metrics: Traffic, email captures

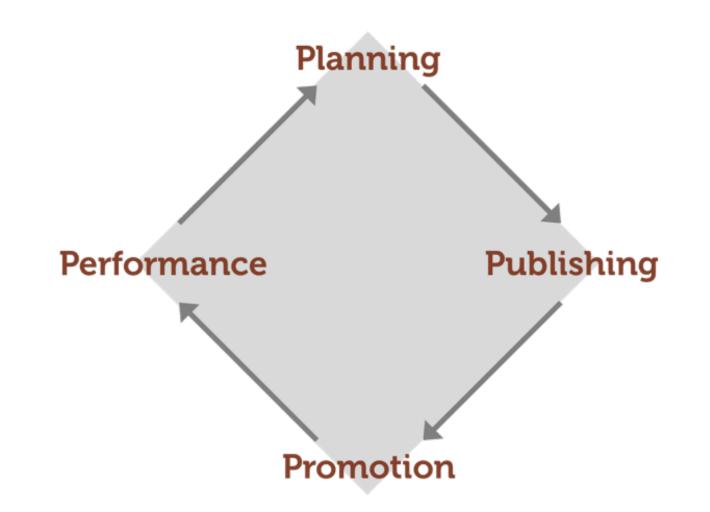
Modeled after a newspaper with four channels/sections each lead by an editor.

Posts come from executives as well as outside "celebrity" contributors like Guy Kawasaki.

Media Trends Digital Newsroom Approach Examples Tips



Digital Newsrooms – 4 Step Process







Digital Newsrooms – 4 Metrics

- 1. Consumption metrics how many people viewed or downloaded content (engagement)?
- 2. Sharing metrics how many people liked, and shared content?
- 3. Lead generation metrics how often does content result in a lead? This is relevant for retail, or when a dollar value can be assigned to desired actions.
- 4. Sales metrics Assigning specific calls-to-action.

Digital Newsrooms – 5 Success Factors

- 1. Define your objective and establish an editorial policy to that objective that defines the distinctive character of the brand, as well as the boundaries for the brand stories. Determine what you should write and what you should not.
- 2. Apply traditional journalism techniques. Get out in the world, talk with people and get a sense of what matters to them. Be advocates for your reader. Establish Publisher, Editor-in-Chief, Writer, Copy Editor and PR (social media) roles.
- 3. Tell a good story; DO NOT write ad copy. Stop looking for some magical viral campaign. Focus on the here and now and "best" will take care of itself. Look for stories that tie into current trends and fit within the brand framework. Don't be afraid of controversial topics.
- 4. Repurpose content. Repackage stories in different formats. Figure out where your readers are and take the message to them. Develop content with amplification and distribution in mind.
- 5. Measure content. Measure content against outcome metrics. Focus on analytics tied to buzz and impact. Mine the numbers to find the best-performing content.



Next Generation Outreach: Digital Newsrooms

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